

DISABLED INFORMATION

The Rugby Football League are committed to making Rugby League a sport that is accessible and can be enjoyed by everyone. Here at Keighley Cougars we are dedicated to making Cougar Park a place where fans are welcome from all backgrounds, ages and circumstances.

Cougar Park Accessible Information

Tickets

We are happy to offer a complementary ticket to the companions of spectators with disabilities but we do ask to see proof that the individual is in receipt of medium/enhanced rate disability living allowance, or enhanced rate of PIP payments.

A copy/photograph of this documentation can be sent to lisa@cougarmania.co.uk to be kept on file. Your purchase of tickets can then be processed. A single personal assistant/companion seat is located adjacent to each wheelchair bay.

As all matches for the 2021 season will be advance ticket only, and there are only a set amount of wheelchair bays, please contact the office on 01535 606 044 in adequate time for postage of tickets. All spectators are subject to the ground rules and regulations.

Access

If a spectator has a specific mobility issue and requires support or guidance, please contact the ticket office in advance of the match 01535 606 044 or via email lisa@cougarmania.co.uk to discuss your specific access requirements.

Parking

There is no dedicated disabled parking at Cougar Park but please contact the office on 01535 606 044 or via email lisa@cougarmania.co.uk if assistance is needed and a dedicated team member will be assigned to help you from the carpark or ground entrance.

Seating Facilities

We have 15 undercover wheelchair bays available at Cougar Park. We do ask that you do book your space in advance.

Spectators dining with us for our match day hospitality experience are also welcome to view the match from the President's Suite. A lift is available for access to the President's Suite.

Ambulant Disabled

There are no specific areas of the stadium that facilitate specific access for the ambulant disabled, however, there are several seats that can be accessed more easily by those spectators using crutches, sticks or walking frames.

Please contact the ticket office in advance of the match on 01535 606 044 or via email lisa@cougarmania.co.uk to discuss your specific access requirements.

Assistance Dogs

Assistance dogs are permitted by prior arrangement with the office.

Toilet Facilities

We have 2 accessible toilets, 1 on the main concourse and one in the main reception area.

Disabled Enquiries and Information

For more information about our disabled facilities or to book match day tickets or discuss car parking, please contact the ticket office in advance of the match 01535 606 044 or via email lisa@cougarmania.co.uk

